

# Stockton Rental Standard Contact List



Stockton-on-Tees  
BOROUGH COUNCIL

Environment and Housing

Big plans for our places and open spaces

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## Council services

### Private Sector Housing Division

Provide help and support to both private sector landlords and tenants.

Telephone: 01642 527797

Fax: 01642 526541

Email: [privatesectorhousing@stockton.gov.uk](mailto:privatesectorhousing@stockton.gov.uk)

[www.stockton.gov.uk/privatelandlords](http://www.stockton.gov.uk/privatelandlords)

### Landlord Accreditation Scheme

A free scheme offering support and advice to private sector landlords.

Telephone: 01642 527797

Email: [privatesectorhousing@stockton.gov.uk](mailto:privatesectorhousing@stockton.gov.uk)

[www.stockton.gov.uk/landlordaccreditation](http://www.stockton.gov.uk/landlordaccreditation)

### Tenant Referencing

A free service provided by the Landlord Liaison Scheme. Checks will be undertaken on both housing history and anti-social behaviour, enabling landlords to make an informed decision before letting a property.

Telephone: 01642 527620

Email: [landlordliaison@stockton.gov.uk](mailto:landlordliaison@stockton.gov.uk)

[www.stockton.gov.uk/landlordliaison](http://www.stockton.gov.uk/landlordliaison)

### First Contact Team

For any concerns regarding the health or well-being of a child or vulnerable adult contact the First Contact Team for advice and support.

Telephone: 01642 527764

Out of hours Emergency Duty Team: 08702402994

[www.stockton.gov.uk/firstcontact](http://www.stockton.gov.uk/firstcontact)

### Anti-social Behaviour Team

A multi-agency team which deals with serious and persistent anti-social behaviour issues across all housing tenures. The team uses a three-pronged approach to tackle anti-social behaviour; prevention, support and enforcement

Telephone: 01642 607943

Email: [ASBTeam@stockton.gov.uk](mailto:ASBTeam@stockton.gov.uk)

[www.stockton.gov.uk/asb](http://www.stockton.gov.uk/asb)

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## Partner agencies

### **Cleveland Fire Brigade**

Book a free Home Fire Safety Visit.

Telephone: 01429 874063.

[www.clevelandfire.gov.uk/safety/home-safety/](http://www.clevelandfire.gov.uk/safety/home-safety/)

### **Stockton District Advice and Information Service (SDAIS)**

Part of the Citizens Advice Bureau (CAB providing free, confidential, independent and impartial service).

Telephone: 01642 633877

Or visit: Bath Lane, Stockton on Tees, TS18 2DS

[www.stockton-cab.co.uk/](http://www.stockton-cab.co.uk/)

## Other useful contacts

### **SHELTER UK**

Offers free, expert housing advice and support

Telephone (for free) 0808 800 4444

<http://england.shelter.org.uk/>

### **Association of residential letting agents (ARLA)**

[www.arla.co.uk](http://www.arla.co.uk)

### **National Landlord Association (NLA)**

[www.landlords.org.uk](http://www.landlords.org.uk)

### **Residential Landlords Association**

[www.rla.org.uk](http://www.rla.org.uk)

### **British Property Federation**

[www.bpf.org.uk](http://www.bpf.org.uk)

### **GOV UK – Letting agents and redress scheme**

[www.gov.uk/government/publications/lettings-agents-and-property-managers-redress-schemes](http://www.gov.uk/government/publications/lettings-agents-and-property-managers-redress-schemes)

### **GOV UK – Renting out your property in England and Wales**

<https://www.gov.uk/renting-out-a-property/landlord-responsibilities>